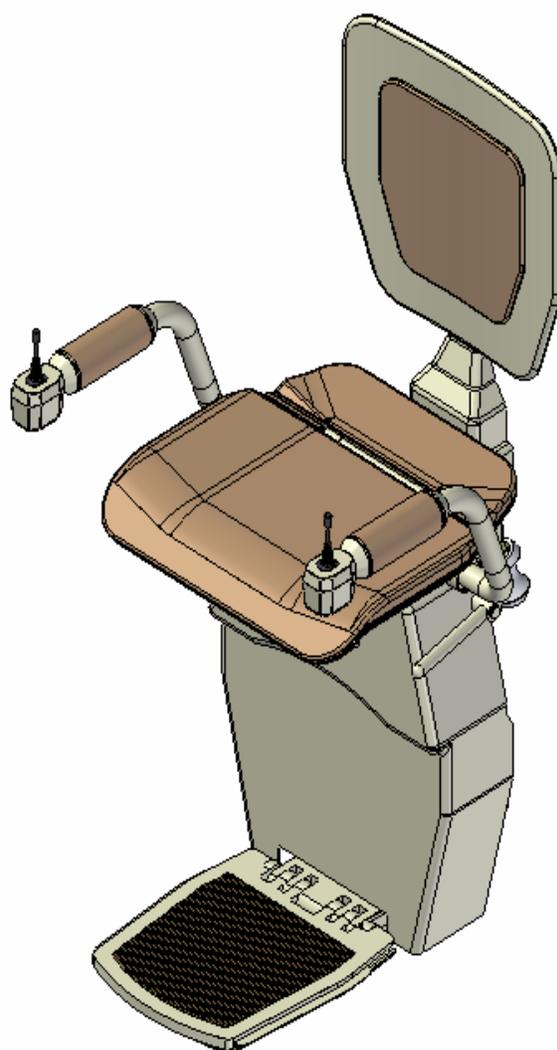




# User's Manual

**Stairlift Model HW 10**



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The HAWLE stairlift model HW 10 has been designed for the conveyance of adults with locomotive problems or elderly persons in the interior of buildings with one or more floors.

The HAWLE HW 10 is a complex lift construction which can be installed both outside and inside of the stairway. In order to save space, the lift can be folded on his parking position.

The distance between rail and wall is much smaller comparing to other stairlifts.

As well the maximum angle of inclination is higher than any other stairlift system.

The special concept and the high- quality construction allow the conveyance over the most barriers and hindrances in your home with two, three or even more floors.

Using the remote control, the lift can be sent to any position you like.

We can offer you the best price at the highest quality by conceiving and producing the HAWLE stairlift ourselves.

After substantial test drives the life of each lift was determined to 15 years while using it 800- 1500 times per year and the necessary service interval.

We can offer you a guarantee for the product covering 2 years.

For you safety this HAWLE stairlift model has been furnished with all the required safety devices and functions, like emergency sensors.

We can offer special equipment like the swivel seat for example as well.

**Important:** Please make sure that the blue checklight on the armrest of your HAWLE stairlift is glowing, if the lift stops in the parking position. It shows the correct charging condition. Otherwise the accumulators could take damage, which are **not** included in the 2 year warranty. (Estimated life of the accus ca. 5 years, if used properly)

If you have to disconnect the main power supply, please make sure to turn off the liftsystem first. Otherwise the accumulators will lose their capacity and get damaged.

**Best regards**  
**HAWLE Team**

### 2.1 The lift

Please tilt down the armrests and the seat before using the lift. (Fig. 3; (2)(3)(7)

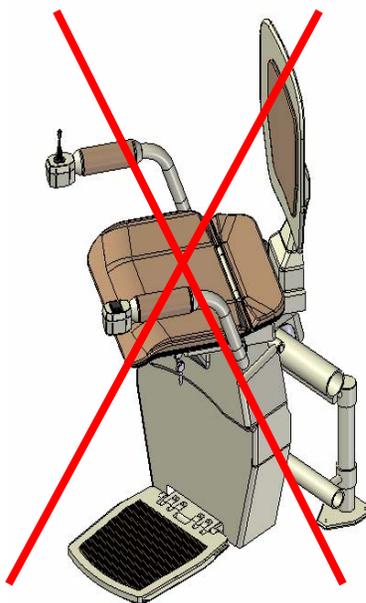
By pulling the lever (6) tilt down the foot support.

Now your HAWLE stairlift is ready to ride. You can start the run by using the joystick (1) on your armrest. Turn the joystick in the direction you want to ride and keep it turned until the lift reaches its final position and stops automatically.

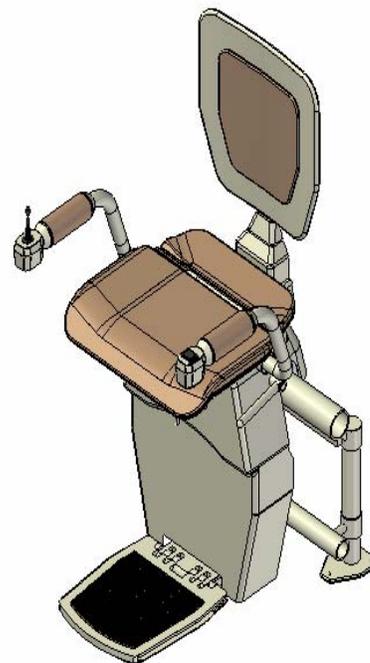
Keep the swivel seat key pushed (4) and the seat of your HAWLE stairlift will turn and allow you a comfortable and safe mounting and dismounting.

(If you have ordered the swivel seat)

After reaching the final position, use the swivel seat switch to turn the seat to its standard position. Now it's possible to tilt up foot support, seat and armrests in order to save space.



wrong Position



right Position

Fig. 1

## 2.2 Remote Control

To remote your HAWLE stairlift from its parking position just press the button for the desired direction on your remote control. Keep this button pressed until the lift reaches its final position and stops automatically.

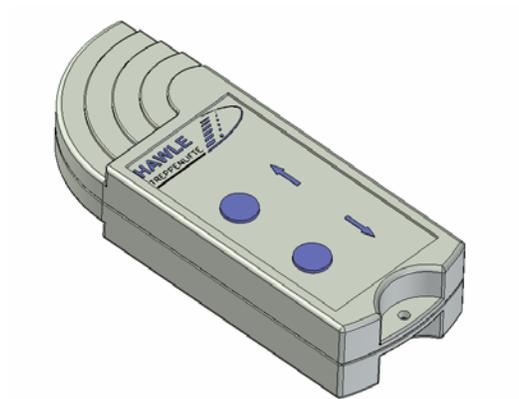


Fig. 2

## Detailed Overview

1. Joystick Control  
Direction Lift  
Up - Down

8. Blue LED  
Parking

7. Armrest  
left

2. Armrest  
right

3. Seat

6. Lever  
Foot support control

4. Swivel seat control  
(Optional)

9. Green LED  
Mainswitch

5. Foot support

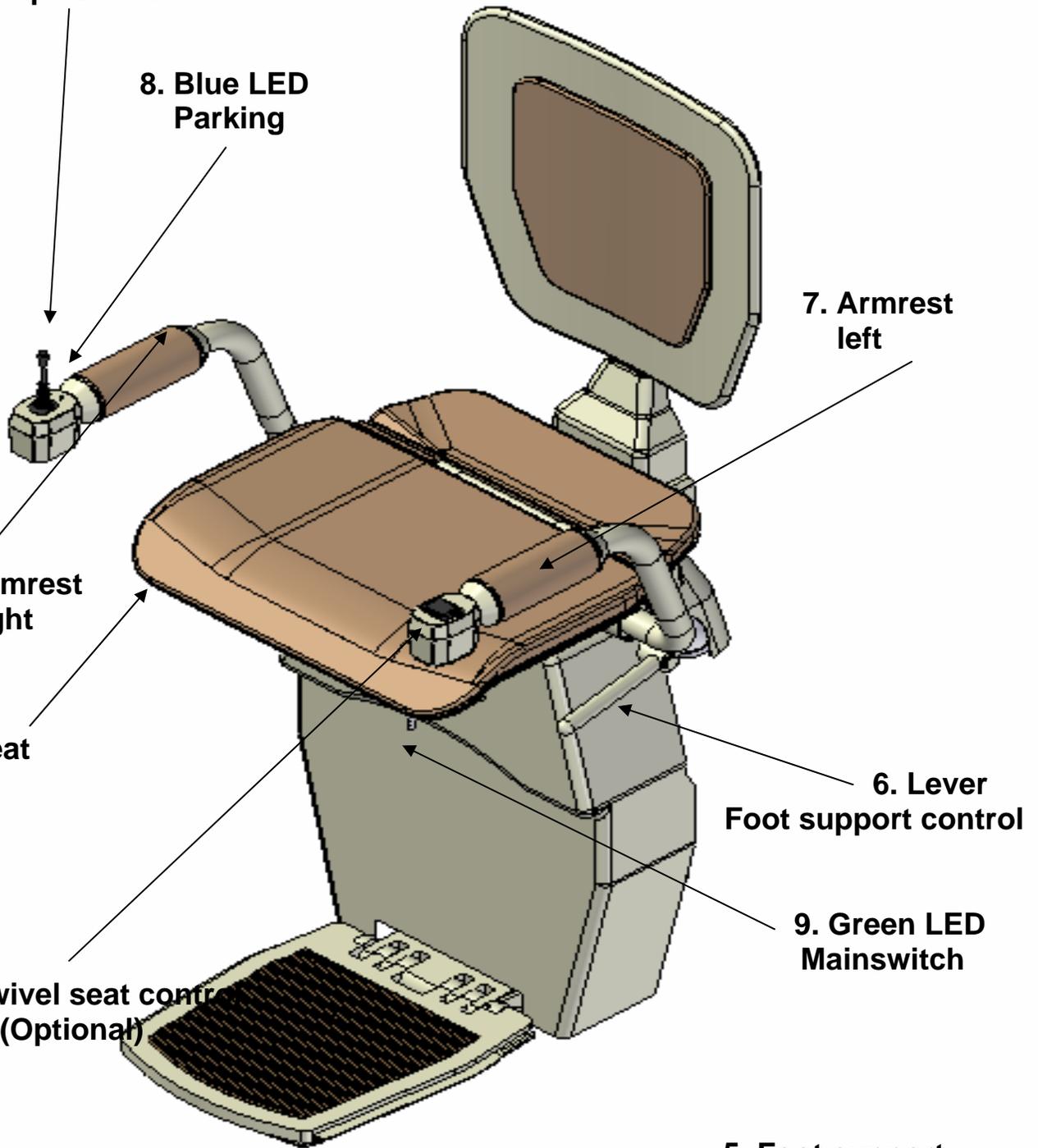


Fig. 3

### **Green checklight**

The green LED (Fig.3 (9) ) indicates the function of your HAWLE stairlift.

It keeps shining if the contact key (optional) is inserted and the main switch is turned „ON/EIN“. The contact key and the main switch can be found on the lower frontside below the seat of your HAWLE stairlift.

A flashing LED indicates , that the accumulators need to be charged. If the LED stops shining, the accumulators lost their capacity or power supply was disconnected.

### **Blue checklight**

The blue LED on the armrest of your HAWLE stairlift indicates that the driving unit reached its correct park- and chargingposition.

## 5 Safety

- Please check the correct position of armrest and seat
- Make sure to delete any barriers and hindrances like clothes or something like that on your stairway
- Place your arms on the armrest and your feet on the foot support to operate the lift correctly

Please avoid...

- Standing on the lift while run
- Carrying more than one person
- Using the lift in case of fire
- Transporting bulky and easy to inflaming things

### 6.1 By user

To facilitate a joyful use without malfunction of your HAWLE stairlift, the HAWLE stairlift needs maintenance.

We recommend to clean the rail with a moist towel, if necessary.

### 6.2 By technician

If you decide to choose our „Complete- Service“ your guarantee will increase to 3 years automatically. Please contact our support, if any appears.

After the guarantee we recommend to make an agreement with our support.

Doing this all important devices of the HAWLE stairlift, like brakes, support- and distancewheels will be checked by our professional technicians.

All the relevant mechanic and electric safetyequipment will be inspected and exchanged (if necessary) by our service team and technicians.

## 7 Warranty and Service

As the manufacturer of your HAWLE stairlift we ensure you the correct function. The warranty time is 2 years and starts with handing over and putting into operation of the HAWLE stairlift.

The claim does not exist for malfunction in cause of defective handling.

To prevent damages in effect of a malfunction while the warranty claim, the customer is committed to inform the HAWLE support **immediately!**

Support Line:

Please have your **client code** ready